



IDAHO DEPARTMENT OF CORRECTION

*"Protecting Idaho through Safety, Accountability,
Partnerships And Opportunities for Offender Change"*

C.L. "Butch" Otter
Governor

Brent D. Reinke
Director

To: All Staff
From: Brent D. Reinke
Date: May 6, 2011

I wanted to let you know about something you'll be hearing about in the next few weeks. It involves an internal Office of Professional Standards investigation into allegations that sub-contractors working for IDOC were using computers for non-IDOC work, and billing the state for time they didn't work on state business. These allegations involved sub-contractors programming CIS.

An IDOC investigator spent a tremendous amount of time reviewing information and interviewing staff. What the investigator discovered proof that the sub-contractors did work for other states while billing Idaho.

We handed the evidence to authorities.

- Ada County determined that while there was evidence of double-billing by the contractors, there wasn't enough evidence to pursue prosecution.
- IDOC investigators kept the Attorney General's Office informed and consulted with them throughout the investigation.
- We're now working with the Division of Purchasing to negotiate an acceptable settlement with the contractor.

These negotiations are ongoing and we remain hopeful we'll be able to recover some of our losses.

The Idaho Statesman recently requested this report and several others. We have provided them with copies. As state law requires, we have redacted (eliminated) employee names from the investigation.

The report is difficult because employees interviewed are honest about their perceptions and concerns about other employees, managers and the contractors. It is also difficult because a prior report identified issues with the sub-contractor. It is all captured and soon will be public.

We have identified areas that need improvement. The report and its results tell us we need better management controls.

- Communication in the IT area broke down.
- We lost our objectiveness. Due to our desire to get the CIS program working we kept working with sub-contractors.
- We learned a lot about monitoring contracts and now have new procedures in place.

We also have a new Standard Operating Procedure for monitoring contracts that should go into effect in June.

We began talking about this report during Back to Basics meetings on Tuesday of this week. We ask that if you have questions or concerns that you direct them to your facility head. If you're interested in seeing the reports, we'll be providing a redacted copy to each warden, district manager, CWC manager and Central Office leadership team member the same day the Statesman produces its story in the next few weeks. We've asked them to make the information available to the employees who want to see it.

It's important to note that IT has new leadership. Progress has been made to fix all the issues above. IDOC has learned and become a better agency as a result of this internal investigation. The release of the report has the potential to dredge up old feelings. Please stay focused on the future.

IDOC launched the investigation to find the truth and do the right thing. We expect that our investigation to find the truth will create some tough questions and criticism of the agency, but it is only in identifying issues that you can begin to fix them.

